The **TDY** Travel Desk Guide

To assist Travel Orders Issuing officials, people who prepare travel orders, and Coast Guard Travelers.

Volume 1, Issue 1

January 1999

Greetings from the HRSIC Travel Business Line

- The desk guide has been developed to answer many common travel questions and give you step-by-step procedures in the travel process. We want you and your coworkers to refer to it and receive satisfactory assistance.
- Our mission is to ensure proper travel settlements to Coast Guard Travelers in an accurate and timely manner. If we hit or miss the mark - let us know!

For Process Improvements or Suggestions call:

LT Craig Weltman	Manager	785-295-2265
CWO Howard Wiebler	Assistant Manager	785-295-2264
YNC Al Wiggs	CAT Supervisor	785-295-2258
YNC Charlie Peters	Training Supervisor	785-295-2240
YNC Chuck Garrison	EC Supervisor	785-295-2202
YNC Ron Derrick	WC Supervisor	785-295-2237
YN2 Malissa Ferguson	Civilian PCS Technician	785-295-2209
YN3 John Candes	Industrial TVL Claims	785-295-2262
YN3 Andrew Wachter	Industrial TVL Claims	785-295-2232

Human Resources Service and Information Center Topeka, KS

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HRSIC Travel Customer Network

This assistance network promotes the partnership needed to assist travelers and unit administrative personnel with inquiries regarding travel policy, procedure, claim preparation, status, and settlements. The HRSIC (TVL) toll free claims assistance number is intended for members and employees who do not have access to an FTS phone system, or to call from home, and can be reached by dialing

(1-888-872-4885) (1-888-USCG-TVL)

Claims Assistance Team (CATS)

The Claims Assistance Team deals directly with all of the following:

- Travelers
- Order Issuing Activities
- Travel Budget Managers
- Personnel that prepare Travel Orders
- Travel Pay Non-Receipt Issues

The numbers:

Voice

785-295-2250, 2258, 2251

East Coast Liaison: 785-295-2204 West Coast Liaison: 785-295-2221

Fax

785-295-2940

SWIII: Global Address: HRSIC-TVLCST

FLASTNAME@hrsic.uscg.mil E-Mail: SWII: CSTVL/HRSIC15

F.LSTNAME/HRSIC@MAILANT.USCG.MIL

West Coast Team (WC)

The West Coast Team customers are all travelers stationed within the geographic boundaries of :

- Y CGD17 Y CGD8
 Y MARSEC Y CGD9
 Y FESEC Y CGD11
 Y PACAREA Y CGD13
 Y MLCPAC Y CGD14
- Y Headquarters (COMDT, CG PERSCOM, & HSC)

The numbers:

Voice

785-295-2223, 2237, 2222, 2227

Fax

785-295-2835, 2960, or 2836

Mail Claims To:

Commanding Officer (TVL-WC) Human Resources Service & Information Center PO Box 3552 Topeka, KS 66601-3552

East Coast Team (EC)

The East Coast Team customers are all travelers stationed within the geographic boundaries of :

Y CGD1 Y LANT AREA
Y CGD5 Y MLCLANT
Y CGD7 units
Y Europe Y GANTSEC

The numbers:

Voice 785-295-2212, 2214, 2202, 2219

Fax

785-295-2837 or 2976

Mail Claims To:

Commanding Officer (TVL-EC)
Human Resources Service &
Information Center
PO Box 3551
Topeka, KS 66601-3551

FINCEN Helps Traveler's too With the FINCEN toll free travel payment disbursing number a members travel payment status can be obtained. By entering their SSN the member receives the payment status of their last five travel claims.

CG Travelers (1-800-564-5504) OUTCONUS CG Travelers (757-523-6940)

5th

7th

What Travel Voucher form should travelers use?

Answer: With the changes in travel regulations, the use of Travel Voucher Form DD-1351-2 (Aug 97) version helps clarify a travelers status and greatly facilitates settlement of travel claims.

These forms are available on both SWIII and SWII at the following locations:

SWIII: Jetform Filler

SWII: For the CTOS version call Barbara Davis at (202) 267-2362

The oldest version DD-1351-2 (Jan 1978) shall not be used.

<u>Easier Supplemental Travel Claim SUBMISSION</u> <u>PROCEDURES</u>

Goal: Reduce time, effort, and handling of travel claim rework caused by simple oversights.

Call the CAT Team for assistance



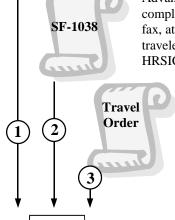
	If	Then
1	The Travel Business Line missed a claimed reimbursable expense or made a settlement error	The claimant should contact CAT. No additional paperwork is necessary! We own up to our mistakes and will initiate supplemental action by your phone call to ensure you get accurately reimbursed. Unfortunately, we must deny expenses that are without required receipts (lacking substantiation).
2	DD-1351-2 Travel Data Oversight ; claimant failed to complete a block or itemize necessary travel-related expenses on the travel voucher	The claimant should contact CAT for service. The claimant must retrieve a copy of their original DD-1351-2 and complete the following: 1 Write "SUPPLEMENTAL" and today's date in block 3.c. 2 In block 22 explain and write in the missed reimbursable item and cost. 3 Claimant will sign beneath entry. 4 Claimant will have their Supervisor "ADMIN REVIEW" the supplemental: sign and date. 5 FAX the supplemental to CAT.
3	Lodging Expenses were denied because authorized reimbursable lacked the required lodging receipt	The claimant should contact CAT and thereafter FAX a legible copy of the lodging receipt or signed lost statement that includes: Y name & address of lodging facility; Y dates lodging obtained and the daily cost incurred; and Y whether or not the room was shared.
4	Transportation or <i>Other</i> Expense Denied - an <i>approved</i> authorized reimbursable lacked the required receipt (rental car, airfare or form of payment data) valued at \$75.00 or more	The claimant should contact CAT and thereafter FAX a legible copy of the receipt or signed lost statement showing item purchased, cost and form of payment.
5	TRAVEL ORDER DID NOT AUTHORIZE THE EXPENSE.	Explain situation to your boss, and if applicable, have Travel Orders amended by proper authority and follow steps in item 2 above.
6	A claimed expense is denied by HRSIC (Tvl) because it is NOT travel-related.	Prepare an SF-1164 and submit to your Unit Supply Officer/Comptroller and request reimbursement.

Processing Travel Advances via FAX

Follow these steps and sequence.



Provide Contact phone numbers of the Unit Approving Official so we can contact you.



Advance of Funds Request - Blocks 1 through 10 completed and signed by an Approving Official. After fax, attach to original travel orders and give to traveler. Make a note on SF-1038 stating "Faxed to HRSIC on (date)"

Valid PCS or TDY travel orders, signed by an official that fully identifies traveler, has valid TONO/Accounting Data lines and authorizes the advance

Fax to the appropriate Team fax machine.

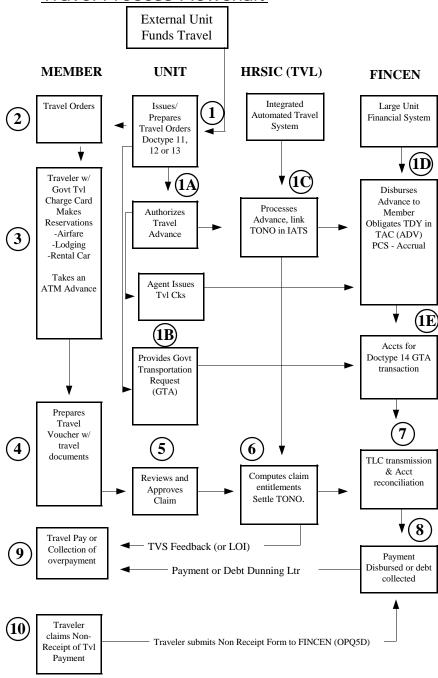
After faxing, check the communications result and keep it as a confirmation.



Advances are processed within 30 hours of receipt. If status needs to be checked, call CAT. Payment should be received within 7 working days.

Note: To avoid duplicate payments, do not Fax the same request more than once and do not mail it to HRSIC (TVL).

Travel Process Flowchart



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What TDY Expenses are Reimbursable?

There are two basic groups: (1) Allowable expenses that must be (a) preauthorized and (b) stated on orders; and (2) necessary misc. expenses incident to travel.

Here is a list of expenses that are allowable pursuant to Travel Orders.

Y <u>Lodging:</u>

- •TDY duration greater than 12 hours
- Taxes for INCONUS lodging are excluded from the total lodging expense and should be claimed as a reimbursable expense.
- A receipt or signed lost receipt statement is required for all claimed lodging expenses.
- Y <u>Communication Services</u> must be preauthorized on orders to allow reimbursement for long distance, data, or fax calls.
- Y <u>Rental Vehicle and Fuel</u> must be preauthorized on orders to include the specific size vehicle allowed:

Authorized rental vehicle sizes correspond with the number of occupants.

- 1-2 authorized occupants Compact car
- 3-4 authorized occupants Midsize car
- 5 or more authorized occupants Full size car or van.
- Y <u>Passport and/or Visa</u> fees per COMDTINST 4650.9C must be preauthorized.
- Y <u>Authorization to travel via POC</u> when that mode is more advantageous to the Government. Cost formula and Criteria found at 3305, CG Supplemental to the JFTR, CI M4600.
- Y <u>ATM usage</u> cannot exceed the amount authorized on the orders.
- Y <u>Ombudsman Child Care Services</u> per CI 1750.4B must be preauthorized on invitational order to Ombudsman.
- Y <u>Registration/Seminar/Conference Fees</u> (i.e. meeting room, audio visual costs, and other conference related admin fees) must be preauthorized on orders for reimbursement and require a receipt if cost is \$75.00 or more.
- Y <u>Actual Expense</u> must be stated on the orders or the member will not receive the entitlement. Each trip must be authorized by date.

Here is a listing of allowable necessary misc. expenses incident to travel. (See Part F, JFTR, Misc. Reimbursable Expenses).

Describe and list these expenses on the Travel Voucher, DD-1351-2 (Aug 97):

- Cost of Travelers Checks Block 18 Commercial Ticketing Office service and processing for service charge
- POC Mileage Blocks 15f and 16.
- Parking Block 18
- Transit, service charges, and taxes Block 18
- Tolls, faxes, etc. Block 18.
- INCONUS Daily Lodging Taxes Block 18

What Daily Expenses can be reimbursed by HRSIC (TVL)?

By the functional authority outlined in the FINCEN SOP, HRSIC (TVL) can only process travel-related expenses, i.e., those expenses associated with TDY travel, as broadly stated here:

- Transportation related (Fares, to, from, and around TDY/PDS site).
- Trip Preparatory Expenses (Admin fees, ATM fees, etc.)
- Reimbursement for specified entitlements as the Travel Order Issuing Official directs (i.e., Communication Services, Rental Vehicles, and Seminar or Conference Registration Fees, etc.)

Expenses that CANNOT be paid by HRSIC (TVL)

Simply, any item not related to travel will be denied.

- Personal Items such as: flowers, postage stamps, pet fees, uniform items, health or medical expenses, movies, food expenses in excess of M&IE rate.
- Mission-related items: These expenses must be paid through your Supply Office: film, camera purchase, duplicating/copy fees, uniform items, books, office supplies, etc.
- Do not claim provided Government Transportation Requests/Accounts. (GTR/A)

Notice: Any and each of the above expenses <u>must be</u> described/listed on the Travel Voucher to effect reimbursement. RECEIPTS ARE MANDATORY FOR: (A) All lodging claims, and (B) any claimed expense \$75.00 or over.

<u>Preparing TDY Travel Orders - Simplified Plain</u> <u>Paper Approach that Achieves Travel Claim</u> Settlement:

Regardless of what form or format is used to create the TDY order, there are several questions that need to be answered by the information contained in the TDY Order.

WHO is being ordered to travel	Fully identify the traveler and their Permanent Duty Station (PDS); (need SSN) or citizenship if not US citizen.
WHAT the traveler intends to accomplish	State the purpose or objective of the travel.
WHERE is the travel to be performed	Provide the name of the unit or the TDY locality that is being visited (City, State, [or County]). The locality effects the per diem rate!
HOW is the travel to be performed	Direct what type of transportation methods will be used by the traveler to: (1) get to/from the TDY site, and (2) methods of travel at the TDY site.
WHAT GOVERNMENT FACILITIES are available at the TDY site (Direct use of Government Mess)	When available, travelers should be directed to use Government Quarters and Messing facilities. If no Government facilities, the commercial per diem rate applies - State the per diem rate.
WHAT is the travel cost estimate.	Cost estimates are formulated by adding: (1) all air fares, mileage, transportation expenses, and (2) multiplying the number of TDY days times the locality per diem rate.
PROVIDE TONO and Accounting Lines	To be reimbursable, the travel expense(s) must be chargeable to a unit accounting string and a Doctype 11 - TDY Travel Order Number; or Doctype 13 - Blanket/Repeat TONO assigned.

STANDARD STOCK ENTRIES FOR ALL TRAVEL ORDERS:

- Y The travel order must indicate WHAT specific expenses are authorized. See reimbursable section and be PRECISE!
- Y If a travel advance is warranted, it must be authorized on orders

STEP	ENTRY
1	The purpose and justification for travel (see Block 9a).
2	Type TDY Quarters Directed: (Indicate what is applicable: either Government or Commercial).
3	Type TDY Messing Directed: (Indicate what is applicable: either Government Rate, Proportional Rate, Commercial Rate, or No Per Diem or Reduced Per Diem of \$ IAW COMDT (G-WPM-2) ltr 4600 of (date).)
4	The mode of travel authorized (direct or explain what transportation will be used) If needed, authorization for a rental car; include the size: Y If car size is other than a compact, include justification.
5	Whether or not the traveler has a Government Travel Charge Card and the amount of advance authorized.
6	Any special instructions to the traveler (where to report, security clearance, etc.) If order is funded by an agency other than the USCG, include agency name, unit, department, phone number, billing address and Reimbursable Agreement Number (RAN) as obtained from FINCEN (OGR). Attach copy of that agency authorization.

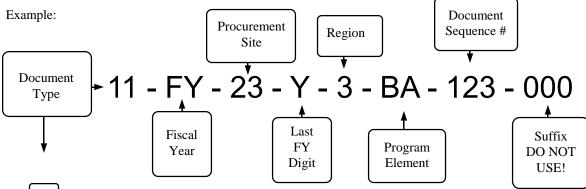
Note: When travel orders do not direct the Government Meal Rate, or Proportional Meal Rate, or a Reduced Per Diem Rate, the settlement will result in the locality M&IE rate being paid. (See U4125-A3g, JFTR for "deductible meals").

Document Identification Numbers

(Known as TONOS) and DAFIS Accounting Strings

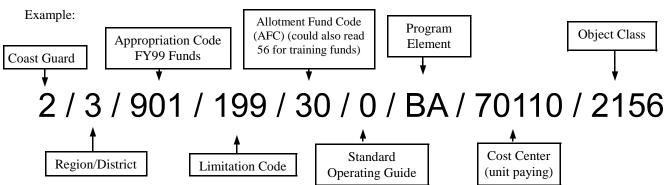
ProfessionalFinance Center SOP, Appendix C {Travel and Transportation}**Guidance**http://cgweb.hsc.comdt.uscg.mil/g-c/g-cfp/finance/sop/toc.htm

- Y A written order, along with TONO/Accounting String, is required for reimbursement of expenses incident to official travel. Each travel order or local mileage claim (SF-1164) requires two distinct lines: (1) TONO, and (2) DAFIS Accounting String.
- Y Document Types, in order to reimburse a member for travel expenses, the travel order **must** possess one of these types (Reservists take note: Doc Type 72 (milpay) TONO cannot reimburse travel expenses).



HRSIC (TVL) cannot process, slavinous rono, slavinous rono, slavinous ravel claims strings. Make travel claims strings them Accounting include them accurately.

- 11 TDY for one trip only (also used for local mileage claims)
 - PCS Permanent Change of Station Orders
- Continuous/Blanket TDY orders for a month, QTR, or year.
- Y DAFIS Accounting String: This info records what account will be charged.



An area that delays a claim is when the **Allotment fund code is "80" (vice 30 or 56).** That means you are on TDY with another Government Agency and they are paying for that TDY. In this case, you must obtain a Reimbursable Agreement Number (RAN) from FINCEN prior to travelling. The point of contact at FINCEN for obtaining your RAN is Susan Belcher at (757) 523-6890

Note: Coast Guard TONO's and accounting strings are still used in this process for these claims.

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Blanket Orders

Reference:

- Section 2-B and Appendix E, Pay and Personnel Procedures Manual (3PM), HRSICINST M1000.2A
- DAFIS Document Type 13 Procedures, page 12C-19, FINCEN SOP contains guidance on the preparation of Blanket Travel Orders.

To assist Order Issuing Officials in producing an up to date Blanket order that encompasses the broad scope of Travel requirements, we can provide a fax or e-mail image of sample orders upon request. The requirements for these types of orders are:

- Y Be an order for an individual traveler (no groups)
- Y Define the travel time period covered by inclusive dates.
- Y Define the geographic area in which travel can be performed.

Order Issuing Officials (OIO) will periodically have to amend blanket orders for a particular trip to authorize certain entitlements that can be authorized only on a case-by-case basis, such as Actual Expense Allowance (AEA), use of a larger rental vehicle or van, excess baggage, etc.

For Blanket Order travel claims, please follow these procedures to insure prompt claim settlement:

- Y Order Issuing Officials shall retain and hold all original blanket orders.
- Y Each blanket order must contain a remark indicating where the original blanket order is held/filed in order for HRSIC (TVL) Auditing Officials to recall the authorization. Example: "The original of this Blanket Order is held by CCGD12 (M), at (phone number)."
- Y Provide the traveler with a sufficient amount of signed copies of the blanket order, marked and individually authenticated as "CERTIFIED TO BE A TRUE COPY."
- The frequent traveler, in order to submit a claim, must attach a "CERTIFIED" copy of the blanket order with each travel voucher/claim submission (along w/necessary receipts). Processing of any travel voucher/claim received without a copy of the blanket order will be delayed because the claim will be returned to traveler without action or held until the order is received.

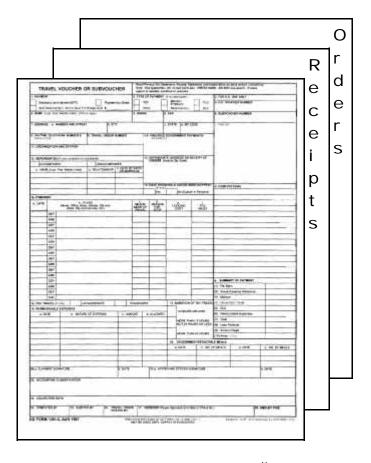
Assemble Claim

First - Voucher DD1351-2 (Aug 97)

Second - Itemized Receipts

Third - Orders

Fourth - Amendment to Orders





Administrative Review Checklist:

NO.	Question	Initials
1	Is the <u>method of payment</u> selected in block 1? Is the <u>type of payment (TDY/PCS)</u> selected in block 2? Split disbursement is not in current use.	
2	Is the name (block 4), rank (block 5) and SSN (block 6) complete and legible?	
3	Is there a complete mailing address listed in blocks 7a through d (including zip code regardless of the method of payment selected?)	
4	Is there a correct duty phone number listed in block 8 for daytime contact?	
5	Is the Travel Order Number (TONO) listed in block 9 properly? (This must be 13 characters followed by '000' for a total of 16 characters) Industrial travelers may disregard this verification.	
6	If advances were charged to the orders (Government), are they listed in block 10? (Make sure advances charged to the MBR's Government Travel Charge card are not listed here!)	
7	Do the dates in the Itinerary section (block 15a) agree with the orders?	
8	Have the correct codes for <u>Mode of Travel</u> (block 15c) and <u>Reason for Stop</u> (block 15d) been entered and do they agree with the orders? See page 11 of this guide for the appropriate codes.	
9	If POC is authorized and used: a) Is the mileage recorded in block 15f. b) Has the correct block been checked in section 16 (Owner/Operator or Passenger)?	
10	Reimbursable Expenses (block 18): A) Has total cost of lodging been entered and an <u>original</u> <u>itemized receipt</u> attached? B) If rental vehicle is authorized has the total been listed and the <u>original itemized rental contract</u> attached? C) Have all reimbursable expenses been listed and for those <u>\$75 or over</u> , are they supported by receipts?	
11	If additional travel was performed, have the orders been appropriately amended?	
12	If <u>proportional per diem</u> applies: Do the orders authorize the appropriate days? If member was expected to use government messing did the orders "Direct" use?	
13	If leave was authorized in conjunction with this travel, has the complete leave information been entered in block 29 (reverse side of DD-1351-2)?	
14	For phone call reimbursement, have communication services been approved by the order issuing activity on the travel orders or in an appropriate amendment?	
15	You are the Approving Official: Print or type your name, rank. and telephone number in block 21a. Sign and date the claim in blocks 21a and b.	
16	The claim package consists of the ORIGINAL claim and orders (+ 1 copy) and the ORIGINAL receipts (staple the package together; do not use paper clips; do not fold). Mail to HRSIC (TVL) using appropriate mail stop code and PO Box number, located on page 2.	

Processing Local Travel Claims (SF-1164)

HRSIC (TVL) can only process travel-related expenses, i.e., those expenses associated with Local Travel, as broadly stated here:

- Y Transportation related (To, from, and around TDY site, PDS, or official local business)
- Y Trip Preparatory Expenses (Admin fees, ATM fees, etc.)
- Y Reimbursement for specified entitlements as the Travel Order Issuing Official directs (i.e., Communication Services, Rental Vehicles, and Seminar or Conference Registration Fees, etc.)

HRSIC processes those expenditures that fall under code "A" (Local Travel) of the SF-1164. These local travel expenses may be described as:

- Y Official Travel
- Y Using a Privately Owned Vehicle
- Y Mileage Reimbursement
- Y Public Transportation (i.e., taxi fares as approved for local business)

Travelers can claim, when <u>itemized</u>, and if such expenses where required in the conduct of their authorized local travel the following:

- Y Associated ferry and or bridge and road tolls
- Y Phone or cellular calls
- Y Parking fees
- Y Actual cost of an occasional meal (when it is determined that the member was required to procure a meal at personal expense outside the permanent duty station limits (TDY within the local area of the PDS but outside the PDS limits))

NOTE: Do not use SF-1164 if overnight lodging was required. Submit DD-1351-2 (Aug 97) with TDY orders.

Provide Accounting for SF-1164's!

- A Tono (11 document number)
- A Unit fund accounting string or HRSIC (TVL) cannot process.

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09 09 09 09	OCT OCT OCT OCT OCT	AAA	STATION ANYWHERE HOME ISC ELSEWHERE PARKING FEE AT AL'S	TRA	GROUP SOMEWHERE ISC ELSEWHERE HOME PARKING FOR 3 H	IRS	73 127	23 41 41 0	.28				3 00
09 09 09 09	OCT OCT OCT OCT OCT	AAA	STATION ANYWHERE HOME ISC ELSEWHERE PARKING FEE AT AL'S WHEN STARTING LOCAL	TRA TO	GROUP SOMEWHERE ISC ELSEWHERE HOME PARKING FOR 3 HOME VEL AT HOME, AE	IRS OD THIS	73 127	23 41 41 0	.73 .28 .28				3 00
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8 This claim is approved Long distance telephone calls, if shown, are certified as necessary in the interest of the Government. (Note it long distance calls are included, the approving official must have been authorized in writing, by the head of the department or agency to so certify (31 U.S.C. 680a).)

10 I certify that this claim is true and correct to the best of my knowledge and belief and that payment or credit has not been received by me Sign Original Only PAYMENT DESIRED

Sign Original Only DATE CHECK CASH DATE 980CT27 MEMBER'S SIGNATURE CASH PAYMENT RECEIPT

APPROVING OFFICIAL SIGN HERE a PAYEE (Signature) b DATE RECEIVEO 9 This claim is certified correct and proper for payment Sign Onginal Only 980CT27 c AMOUNT Sign Onginal Only

AUTHORIZED CERRIFYING OFFICER
SIGN HERE

J.S. SMITH, YN1, USCG

ACCOUNTING CLASSIFICATION DATE 12 PAYMENT MADE BY CHECK NO

SUBTOTALS CARRIED FORWARD FROM

TOTALS

THE BACK

▶ 133.02

980CT27

11/99/1234XX265000

If additional space is required continue on page 2

7. AMOUNT CLAIMED (Total of cols (f), (g) and (i).

2/7/901/123/30/0/XX/12345/1234